

DSM Nutritional Products  
South Africa (Pty) Ltd

16 Brewery Street  
P.O. Box 2  
Isando, 1600  
South Africa



## 1. Introduction

At DSM Nutritional Products South Africa (Pty) Limited (DSM), your privacy is important to us. To better protect your privacy, we provide this notice explaining our information practices and the choices you can make about the way your information is collected and used by us.

**THIS PRIVACY FORMS PART OF DSM'S WEBSITE TERMS AND CONDITIONS. IF YOU DO NOT AGREE WITH ANY TERM OF THIS PRIVACY STATEMENT, YOU MUST CEASE YOUR ACCESS OF THIS WEBSITE IMMEDIATELY.**

## 2. Definitions and Interpretation

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|------|-----------------------------|--|
| 2.1. | <b>Effective Date</b>       | 1 July 2021  |
| 2.2. | <b>Personal Information</b> | means information relating to an identifiable, living, natural person, or an identifiable, existing juristic person, as defined in the POPI Act;   |
| 2.3. | <b>POPI</b>                 | Protection of Personal Information Act, No 4 of 2013;  |
| 2.4. | <b>Processing</b>           | means an operation or activity, whether or not by automatic means, concerning Personal Information, including the collection, receipt, recording, organisation, collation, storage, updating or modification, retrieval, alteration, consultation or use, dissemination by means of transmission, distribution or making available in any other form, merging, linking, restriction, degradation, erasure or destruction of information; |

## 3. Status and Amendments

Due to legal and other developments, DSM Nutritional Products South Africa may amend the Policy from time to time. The Policy version is indicated by the Effective Date. The Effective Date indicates the date that governs the browsing and use of this Policy from that date; until the next revision of this Policy becomes effective. Continuing to browse the Website after a revised Policy becomes effective constitutes your agreement to observe this Policy as may be revised.

## 4. Processing of Personal Information

By providing your personal information to DSM Nutritional Products South Africa, you acknowledge that it has been collected directly from you and that you consent to its processing by the DSM.

DSM Nutritional Products South Africa uses your personal information only for the purpose for which it is collected. Among others, this purpose could be to provide a service, assist us with administration, recruit prospective employees or even to comply with a legal obligation.

DSM Nutritional Products South Africa may also disclose your personal information to third parties under certain circumstances. If you do not wish us to disclose this information to third parties, please contact us at the contact details set out below. We may, however, not be able to provide products or services to you if such disclosure is necessary. Your consent is required before we will disclose your information to third parties for any purpose other than to provide you with services or unless we are authorized to do so by law;

DSM Nutritional Products South Africa will destroy or delete any Personal Information that is no longer needed by for the purpose it was initially collected, or subsequently processed.

As permitted by the Electronic Communications and Transactions Act 25 of 2002, DSM Nutritional Products South Africa may use Personal Information collected to compile profiles for statistical purposes. No information contained in the profiles or statistics will be able to be linked to any specific user.

## **5. Transfer of information**

We may transfer your information outside your country of domicile, potentially including countries which may not require an adequate level of protection for your Personal Information compared with that provided in your country.

## **6. Access to records**

You have the right to access your record in a timely manner. If you request a copy of your record, one will be provided to you at a reasonable cost. Requests for access to your record can be made in writing to the Information Officer in terms of our Promotion of Access to Information Act, or by e-mailing [POPIA.South-africa@dsm.com](mailto:POPIA.South-africa@dsm.com)

## **7. The SA Information Regulator**

You have the right to lodge a complaint with the SA Information Regulator. See the Information Regulator contact details:

The Information Regulator (South Africa)

PO Box 31533

Braamfontein

27 Stiemens St

Braamfontein

2017

E-mail: [complaints.IR@justice.gov.za](mailto:complaints.IR@justice.gov.za) / [infoereg@justice.gov.za](mailto:infoereg@justice.gov.za)

Telephone: +27 827 46 4173